From: Rich

To: Microsoft ATR

Date: 12/2/01 3:04pm

Subject: Settlement comment

I am an Apple Computer fan. I love the innovation and class that they have brought to the marketplace. The Education market is one of their last strongholds, and IF Microsoft is allowed to dump PC's into the ED market as their 'punishment' you will have succeeded in unfairly damaging Apple's position in those markets. My guess is that if Bill Gates could get away with it, he would LIKE to seed markets such as education, just the way he captured marketshare with his early OS releases of Windows... 50.00 per copy. Now he's up to 200.00 for an upgrade.

Richard Hayhurst 630-845-2525